



corona  
ENERGY

# About us

---

Corona Energy is a leading independent commercial energy supplier in the UK, with over 25 years' experience supplying gas and electricity to a range of small and large enterprises. Corona Energy also offers a wide range of services designed specifically to support business energy requirements and deliver sustainability.

With over 200 experts on one floor, we offer clients a personalised and responsive service, which ensures we create strong and long-lasting relationships.

Corona Energy currently supply over 15,000 customers and 85,000 meters on our portfolio. Our experience ensures we deliver outstanding personalised service and our structure enables us to be agile in the delivery of complex customer requirements.



# Why choose us

At Corona Energy we specialise in supplying complex multi-site portfolios and large business accounts. With a range of fixed and flexible contracts and knowledgeable dedicated account managers, you know you're in safe hands.

## **We're here for you**

Our team will guide you through each phase of your journey with us. From complex bids and pre-contractual arrangements, through to onboarding and in-life management, we're never more than a phone call away.

## **Service, defined by you**

Different businesses have different requirements. So we listen to you and what your organisation needs. Understanding the detail of what you do allows us to adapt and create a tailored service for you.

# Our values

---

Our values set us apart from other energy providers. They are what makes our service different and that's why we're committed to living up to these values, whatever we do.



## We put the customer first

We not only get the job done quickly, but are attentive to the individual needs of our customers and do our best to offer a flexible and personalised service.



## We empower people

By empowering our team at every level, we inspire a collaborative workplace where people are driven to excel, we provide team members with the skills and training to make informed decisions, and in turn empower our customers by giving them access to a superior service that works for them.



## We are forward-thinking

We always look for new opportunities in our industry, particularly when it comes to improving service. We don't just aim to reach effective solutions in the short-term, but are proactive in identifying how we can adapt to fulfil the long-term needs of our customers, our team and the business.



## We keep things simple

We don't believe energy should be complicated – we do everything in our power to make your service as simple and effortless as possible. We do the hard work so you don't have to.

# Our people

---

Our long-standing culture of training and development has empowered our people to get on and do what's right for you. It means you receive a friendly service that's truly helpful for your business.



A close-up photograph of a woman with dark hair pulled back, wearing a bright yellow turtleneck sweater. She is holding a mobile phone to her ear and looking off to the side with a slight smile. The background is softly blurred, suggesting an indoor setting with natural light.

# Gas and electricity

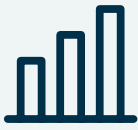
---

We offer tailored products to meet every supply requirement, ranging from single site SMEs to large corporate and industrial customers.



## Fixed energy supply agreement

For budget certainty, we offer fixed energy supply agreements to help you manage your costs and mitigate risk effectively. The agreements are based on energy market prices at the time of signing your contract, so the energy consumption will be fixed at this rate for the duration. This type of agreement can potentially save you money. You can fix a contract for between 1 and 5 years, giving you security and peace of mind for the duration.



## Flexible energy supply agreement

One size doesn't fit all, which is why we offer flexible supply agreements for complete cost transparency. This allows you to decide when and how to buy energy according to market conditions. We can also help you with developing and formalising risk management strategies that give you more control of your risks.



## Renewable energy options

If you prefer to run your organisation on green energy, then we can provide both green gas and electricity. Green electricity (sourced from solar, wind or hydroelectricity) has been available fairly widely for some time. Green gas, on the other hand, has not been widely commercially available until recently. We supply biomethane gas produced through the process of anaerobic digestion.

Details of our Performance Pledge can be found on our website at [coronaenergy.co.uk](https://coronaenergy.co.uk)

# New connections

---

From request to installation within just 10 working days.

## By using our new connections service you'll benefit from:

- ✔ Available to half-hourly and non half-hourly entered sites
- ✔ Your own dedicated new connections manager from start to finish
- ✔ Contracts from 1-3 years in length
- ✔ AMR and myCorona access as standard
- ✔ No upfront costs – all installation costs are included within the standing charge
- ✔ Management of the meter operator, data collector and aggregator on your behalf
- ✔ Available for low voltage sites

## Connected in three easy steps:

- ✔ Complete a simple form
- ✔ Receive a quote back within 24 hours
- ✔ Meter installed and supplied

## Contact us



Call

0800 804 8589



Email

[newconnection@coronaenergy.co.uk](mailto:newconnection@coronaenergy.co.uk)

# AMR Automated Meter Reading

---

Better energy management starts with better measuring and monitoring.

Our Automated Meter Reading (AMR) service lets you monitor your energy consumption far more accurately than ever before. With an AMR device, you will have access to precise, half-hourly usage data, eliminating the need for regular on-site meter readings and putting you firmly in control.

## Benefits:

- ☑ All energy invoices are measured and accurate
- ☑ Easier to forecast demand and anticipate and verify costs
- ☑ Establish better procurement options
- ☑ Monitor and eliminate unnecessary usage
- ☑ Improve your company's energy efficiency and environmental credentials



# Energy solutions

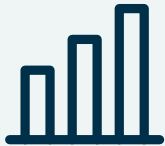
---

We provide a range of energy services designed specifically to reduce consumption and deliver sustainable savings.



## Siteworks

Whether you're looking to install new gas or electric supplies, relocate existing meters or upgrade them, we take care of everything, which involves liaising with stakeholders and managing your entire project from design and planning to implementation.



## Optimisation

We provide daily support, expertise and specialist market intelligence to help us offer informed energy purchasing solutions to our clients. Information is provided in a simple format to help you make strategic trade decisions that will significantly reduce your outgoings.



## Asset Finance

We offer a range of competitive financing options to help you purchase energy efficient assets or other business critical assets that'll save you energy and fund your growth. These options cover commercial boilers, plant and machinery, hardware and software, security equipment, lighting systems and more.

# Energy projects

---



## Share of Savings programme

This fully managed programme can significantly reduce energy consumption across your business. Extensive consumption data reviews and comprehensive site visits enable us to make expert recommendations relating to simple, instant decisions or major projects, which can be funded through our Asset Finance scheme.



## LED lighting

With no upfront capital required, reduce your lighting costs by up to 80% through our fully funded LED lighting and controls solutions. Additionally, 100% Enhanced Capital Allowance (ECA) is available after year 1 for companies paying corporation tax.



## Boiler efficiency

Our intelligent load controller is a simple to install sensor that works for any boiler. It reduces wasteful gas consumption, saving you up to 25%, and pays for itself within 2 years.



## Heat recovery

Air conditioning and chillers remove heat from buildings and pump it into the air outside; our bespoke solution captures this energy and uses it to heat your water. Installing a heat recovery unit significantly decreases your gas usage on heating, optimises your cooling devices and provides you with savings on your electricity usage.

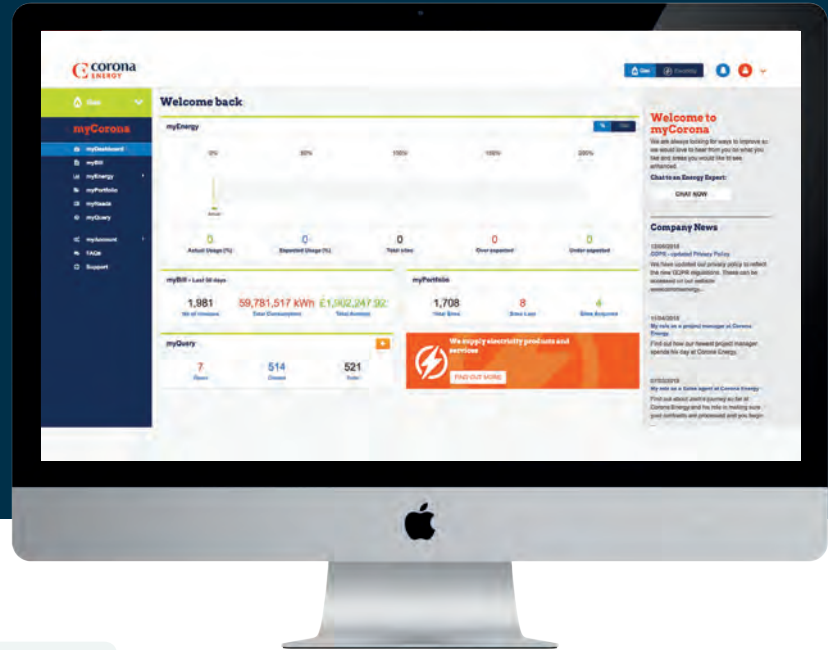


## High usage profile solutions

If you are an organisation consuming large amounts of electricity, we have various fully funded end-to-end solutions that can help increase your energy efficiency by up to 75%, provide savings of up to 50% and a return on your investment in less than 3 years.

# myCorona

You can get a comprehensive overview of your energy portfolio by using our online account management service, myCorona.



## myCorona lets you:

- ⊗ Submit meter reads
- ⊗ Monitor energy usage on a single site or across multiple sites
- ⊗ Download data from your portfolio
- ⊗ Raise and track a query
- ⊗ View your billing history

This service makes it easier for you to monitor and control your energy usage and achieve consistent savings, submit meter readings, view your billing history and more.

You can also use our energy management tool, myEnergy, to help you identify efficiency improvements. This tool lets you see whether your energy usage is as expected and alerts you if it goes above target. With downloadable graphs and data, you can view and report on your energy usage in a format that works best for you.

# Our customers

As one of the UK's leading independent business energy suppliers, we work with a diverse range of customers, from sole traders and SMEs, to large corporate and government clients.

“London Borough of Tower Hamlets has been a Corona Energy customer for a number of years. We've seen its customer portal develop and power ahead. myCorona is an industry leader, second to none!”

**Terry Churchill**  
London Borough  
of Tower Hamlets

“Green gas represents around 16% of our annual gas consumption. Our relationship with Corona has been ongoing for a number of years, so when I wanted to get this moved and supplied to our stores, I knew that they'd help us because they are an agile supplier.”

**Paul Densham**  
Energy Buyer  
Sainsbury's

“In a competitive market there's often not a great deal to separate the big players. You need a supplier who has approachable, informed people who are able to talk customers through the complexities of modern day energy procurement issues. Corona excels in this respect.”

**David Walker**  
Managing Director  
Walker Healthcare

The logo for Glenfarclas, featuring the brand name in a red, cursive script with 'Established 1848' in a smaller font below it.The logo for Arnold Clark, with the name in a bold, black, sans-serif font.The logo for Nottinghamshire County Council, featuring a stylized green 'N' and the text 'Nottinghamshire County Council' in green.The logo for Crown Commercial Service Supplier, with the text 'Crown Commercial Service Supplier' in a blue, sans-serif font.The logo for Sainsbury's, featuring the brand name in orange with a curved line underneath.The logo for nepo energy, with 'nepo' in a bold, orange font and 'energy' in a smaller, black font below it.The logo for YPO, with the letters 'YPO' in a bold, blue, sans-serif font.The logo for Nando's, featuring a stylized red and black rooster head and the brand name in red.The logo for NAIROBI COFFEE & TEA CO., with the text in white on a dark purple background.The logo for GreenFrog Power, featuring the brand name in green and a stylized green frog.



# Our environment

---

We're a switched-on business with a sustainable vision and thorough understanding of the importance of planning for the future.

## Our environmentally aware office:

- ✔ 100% waste recycled
- ✔ 100% renewable energy source
- ✔ On-site food composting and cardboard bailing
- ✔ Rainwater harvesting
- ✔ Corona and park-wide car share scheme
- ✔ Charging points for electric vehicles
- ✔ We have designed 60+ bike spaces into our new building

## We also do our bit to protect the bees

At Croxley Park we do our bit to look after a colony of bees that live on our office's site. This work not only benefits the environment, but also helps produce honey for the café.



Corona recognises that we need to carry out our business activities in a manner that is socially and environmentally responsible, and as a major employer in the Watford area Corona understands it must lead from the front in terms of corporate sustainability. This thinking is at the heart of our core business, and our brand values ensure that we remain one of the most forward-thinking independent industrial and commercial gas suppliers in the UK.



Corona Energy, Building 2, Level 2, Croxley Park, Watford, WD18 8YA.

t 0800 804 8589 e [info@coronaenergy.co.uk](mailto:info@coronaenergy.co.uk) w [coronaenergy.co.uk](http://coronaenergy.co.uk)

